



**The ARNE IVR is a complete, integrated IVR that processes up to 2000 channels in a small footprint, low power 1U chassis, reducing interconnect and OPEX costs, power and TCO**

The Telesoft ARNE IVR is a hardware optimised system specifically developed for telecom value-added services and enterprise/ call-centre applications. Allowing operators, OEMs and system integrators to quickly deploy advanced interactive voice and video services in fixed, cellular and next-generation telecom networks.

Scalable from 240 to 2,000 channels in a single unit or via rack and stack approach, the ARNE IVR grows with your needs to minimise investment and maximise return. Using Telesoft's field-proven SIP, ISUP and ISDN interfaces to enable trouble-free integration of your applications to the network ensuring you get new services to market quickly.

Built using open standards, the ARNE IVR runs your voiceXML and call control XML (CCXML) compliant applications. Both are XML-based markup languages commonly used in IVR deployments, allowing fast development and modification of applications.

Telesoft has supplied telephony products to the world's leading operators and OEMs for over 20 years. This deep industry knowledge and experience ensures the ARNE IVR platform is designed and built to the highest standards to provide years of reliable service.

### Key Features

Up to 2000 channels in a single system	Lower cost per channel
Field proven VoiceXML and CCXML	Reuse existing applications and quickly deploy new services
Small footprint 1U Telecoms Server	Save power and save space
Multiple Protocol Support (SIP/SIP-I/ISUP/ SIGTRAN)	Suitable for network migration
Integrated application server option	Combine IVR and app server in a single 1U chassis
Redundant hardware options	Protects from hardware failures
Connects to optical STM-1	Consolidate multiple E1s into a single optical STM-1
MRCP Support	Text-to-speech and automatic speech recognition supported

To find out more information about the ARNE IVR or to request a datasheet, please contact us on **+44 (0) 1258 480880** or **sales@telesoft-technologies.com**